

Tank Services

Important Instructions



Thank you for allowing Mobile Modular to service your modular building needs. Included with your order is a holding tank and/or water tank. It is important to us that you know and understand the process for delivering, installing and servicing your tanks. Please take some time to read this document so that you understand the site requirements as well as our process. If you have any questions, please reach out to the operations team member that sent you these instructions for additional clarity.

Accessibility of holding and water tanks

In order to install and provide your weekly service, our service truck needs an obstacle-free path to the tanks at all times. If your tanks are inaccessible, they may be bypassed and not serviced until the next scheduled service day. To avoid this, it is important to:

- Remind everyone on your site to not block the tanks or buildings. Our Service Technicians work around the clock so they can show up at any time.
- Our service trucks need to be able to park a minimum of 20-feet from the tanks to service them.
- If you have specific site hours or require service during specific times, please notify Mobile Modular right away.
- If you have any gate codes or service requirements, please notify Mobile Modular right away.

Tank installation

Tank installation requires a 48-hour lead-time in most areas. It is important to ensure that the site requirements are met before the installation appointment.

Important tips for success

It is important to understand your usage. To help you calculate your estimated usage you can follow the guide below.

1. What is the maximum number of people who will be inside the building at any given time?
2. What is the maximum number of hours per week that the building will be occupied?
3. When you have a meeting, how many people will be in the building?
4. Will you have any other visitors in the building?

- The standard guideline is one holding tank with once a week service for up to four people working a 40-hour workweek with no meetings or visitors.

***Example:** A meeting with 20 people could result in an additional 80 uses or approximately 60 gallons. In this case, it could be a better option to order additional holding tanks or an additional service to avoid an emergency/unscheduled service fee.*

- If your fresh water is directly connected to a water source, remind all building occupants and visitors to use the water sparingly and to make sure the faucet is shut off completely after use. This will help prevent the holding tank from being filled too quickly.
- If the toilet is running, or if any other potential problems with the plumbing are noticed, please contact Mobile Modular right away.
- Service frequency is based on the number of building occupants, visitors and work hours and may need to be adjusted during the project. Contact your Mobile Modular representative to request changes to your service.