

DropBox Blast Resistant Modules (BRM) FAQs

Contact / Rates

HOW QUICKLY WILL I RECEIVE INFORMATION OR A PRICE QUOTE?

In virtually all cases, a Mobile Modular sales specialist will contact you within one hour of our receipt of your request (applies to normal business hours). You can expect a standard quote within 24 hours.

WHAT ARE THE RATES ON A RENTAL OR SALE?

Please request a quote online or call (866) 508-0340 and speak with one of our sales specialists.

Payment Terms

WHAT IS YOUR BILLING CYCLE?

Mobile Modular bills on a 30-day billing cycle.

WHAT ARE THE UPFRONT RATES TO RECEIVE A BRM?

Mobile Modular collects delivery, pick-up charges and the first month's rent on the initial invoice.

Delivery / Return / Relocation

HOW QUICKLY CAN I GET A BRM DELIVERED?

Delivery is typically within three business days from receipt of order.

HOW MUCH SPACE IS REQUIRED FOR DELIVERY?

Blast Resistant Modules are typically delivered on a Landoll trailer or a flatbed trailer. On a Landoll trailer the driver tilts the trailer up, and the BRM touches the ground. The driver then drives out from under the BRM. The delivery site needs to allow for 14' of overhead clearance to accommodate the BRM on top of the Landoll trailer. To get out from under the BRM, the driver needs at least the length of the BRM and the Landoll trailer and truck, in a straight line. This can be up to 100 feet with a 40' BRM. The loaded Landoll trailer and truck requires 14-foot wide clearance. When we arrange delivery of your BRM, we will ask you what direction the cargo or other doors should face on your site so that we may load it accordingly onto the Landoll trailer.

If the delivery site has a crane with the capability of lifting 20 tons, the unit may be loaded onto a flatbed and delivered to site. In this instance, the site will only need enough space for the BRM.

WHAT PREPARATIONS WILL I NEED TO MAKE TO MY SITE BEFORE RECEIVING MY BRM?

Blast Resistant Modules are suitable to be placed directly on the ground as long as there is sufficient drainage and the site is level. If your desired location is not level, we can provide wooden blocks and the driver will attempt to make the unit as level as possible.

WHAT IF I WANT TO HAVE MY BRM MOVED AFTER THE INITIAL INSTALLATION?

Whether on-site or between cities, Mobile Modular will arrange for relocation of your BRM. Please contact your local Mobile Modular office at 866-508-0340 to make arrangements.

HOW MUCH NOTICE SHOULD I PROVIDE BEFORE REQUESTING TO HAVE MY BRM RETURNED?

Please contact our operations department at 866-508-0340 to schedule a pickup. Although we will do everything possible to pick up your BRM as soon as possible, depending on scheduling, a pick up may take up to ten business days to complete, so please plan accordingly.

Service

WHAT IF I EXPERIENCE A PROBLEM WITH MY RENTED BRM?

Mobile Modular has an in-house field service team. If you should experience a problem with your BRM, simply call us at 866-508-0340, email us or fill out an online service request at mobilemodular.com/contact-us/request-service. We will respond to your request promptly and work to complete the repairs as soon as possible.

Building Codes / Local Approval

ARE THERE INSURANCE REQUIREMENTS ASSOCIATED WITH RENTING A BRM?

Mobile Modular requires customers to provide proof of insurance when renting BRMs. Customers who are unable to provide an insurance certificate may be eligible to purchase a waiver for a monthly fee. Contact your Sales Representative for details.

IS A PERMIT REQUIRED TO PLACE A BRM ON YOUR PROPERTY?

Each city or county has their own regulations on the placement and use of BRMs in their jurisdictional areas. If you are uncertain about these requirements, it is recommended that you contact your local municipal authority for information. From experience, most locations do not require a permit. It is the customer's responsibility to investigate and arrange for any required permits or fees associated with the placement of the BRM.